11-EDP0TCIL(MDMC)/1/2019-O/o AC(EDP)   Date: 25.09.2019

The Deputy Commissioner/Director
Kendriya Vidyalaya Sangathan
All Regional offices/ZIETS

Subject: **Mobile Device Management (MDM) and AMC of e-Classroom Through Telecommunications Consultants India Limited (TCIL)**

Madam/Sir,

In Kendriya Vidyalayas e-classrooms have been established by KVS(HQ) and also by Kendriya Vidyalayas on its own or through their Regional Offices. Purchase Order for Supply of **Mobile Device Management (MDM)** software for monitoring **effective and efficient usage** of all e-classrooms installed in the Kendriya Vidyalayas across India has been awarded to TCIL along with the award of **Annual Maintenance Contract** of e-classrooms. Now TCIL has finalized the vendor for MDM Software and Annual Maintenance Contract for e-classroom. M/s. Uneecops Technologies Limited has been awarded contract for installation of MDM Software and AMC of e-classrooms.

Annual Maintenance Contract has been awarded only for those e-classrooms whose warranty is expired (Type-I only). As per contract these e-classrooms have to be made functional by the vendor under AMC before installation of MDM software.

The e-classrooms have been categorized as under:

Sl. No.	Type of e-classroom	Equipment	Warranty Status
1.	**Type-I**	1. Desktop Computer, 2. Multimedia Projector, 3. Interactive Board and 4. Interactive Pad.	Warranty Expired
2.	**Type-II**	1. Apple i-Pad, 2. Web Streaming Device, 3. Multimedia Projector and 4. Apple Pencil	Under Warranty

Mobile Device Management (MDM) software is to be installed in both type of the e-classrooms. It has been reported by TCIL that in some of the Type-I e-classrooms, desktops and projectors are not available as it has been removed, thus making it difficult for the vendor to install MDM software and make the e-classrooms functional under Annual Maintenance Contract.

Hence, you are requested to instruct the Principals of all Kendriya Vidyalayas under your jurisdiction to make Desktops and Projectors available in Type-I e-classrooms so that Mobile Device Management Software (MDM) can be installed in all the e-classrooms. This software is to be installed in the desktop in Type-I e-classrooms and in iPads in Type-II e-classrooms.

The principal /PGT(CS) I/C e-classroom should provide all cooperation to technical persons deputed by M/s. Uneecops Technologies Limited to complete the assignment in the given timeline.

An urgent action needs to be initiated by the principal in order to make the e-classrooms functional with Safety and Security of equipment.

Yours faithfully,

(Indu Kaushik)
Deputy Commissioner (Acad.)
25/09/2019

Copy to: PS to Additional Commissioner (Acad.), KVS
Sh. Sandeep Singh, AGM(IT) TCIL